

# WTCO Mobile Voicemail & Ring Time Guide

Simple steps to increase ring time and update your voicemail greeting

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## Why This Happens

Sometimes the voicemail diversion timer can be set too short. This means the phone stops ringing quickly and sends callers straight to voicemail before you can answer.

## Increase Ring Time Before Voicemail

Open the Phone app on the mobile and dial the following code:

**\*\*61\*101\*\*30#**

Then press the Call button.

This sets the phone to ring for approximately 30 seconds before voicemail answers.

## Other Ring Time Options

15 seconds = **\*\*61\*101\*\*15#**

20 seconds = **\*\*61\*101\*\*20#**

25 seconds = **\*\*61\*101\*\*25#**

30 seconds = **\*\*61\*101\*\*30#**

## Re-Record Your Voicemail Greeting

1. Dial 101
2. Follow the voice prompts
3. Choose the option for Personal Greeting
4. Record your new message
5. Save the greeting when prompted

## Need Help?

If you need assistance, contact WTCO and we can help guide you through the setup.

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