

# WTCO Network Scorecard

Is your internet actually the problem... or is it your network?

Tick each box. More **NO** answers = more issues.

## Internet Basics

- YES  NO Know your NBN plan speed
- YES  NO Run speed tests during business hours
- YES  NO Check for peak time slowdowns
- YES  NO Multiple users on cloud/Zoom

## Wi-Fi Performance

- YES  NO Full coverage across workspace
- YES  NO Dropouts when moving around
- YES  NO Single router setup
- YES  NO Wi-Fi complaints from staff




## Hardware

- YES  NO Router under 3-4 years old
- YES  NO Business-grade equipment
- YES  NO Separate access points
- YES  NO Reviewed in last 2 years

## Video Calls

- YES  NO Zoom/Teams freezing
- YES  NO Robotic audio
- YES  NO Issues despite good speeds
- YES  NO Worse during heavy usage

## YOUR SCORE

- 0-3 →  **You're in good shape**
- 4-8 →  **Performance issues likely**
- 9+ →  **High risk – costing you time & customers**

Most businesses score 4-8 **without realising it.**