



WTco
WE TRANSFORM COMMUNICATIONS



NBN Speed Tiers

Choosing a speed to suit your needs

When choosing the right retail speed and nbn™ powered plan for your needs, it's important you think about what you do on the internet. You may stream videos on your TV, have multiple tablets and computers online at once, or upload and download large files when you work from home.

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Tier 12	Tier 25	Tier 60/10	Tier 50	Tier 100
It's perfect for light web browsing, where only one device is likely to be connected to the internet at any given time. 1-2 People	Great for when there are a few of you, or where more than one device is connected to the internet at the same time. 1-3 People	Great for when there are a few of you, or where more than one device is connected to the internet at the same time. 3-6 People Fixed Wireless Only	Great for when multiple users are connected to the internet at the same time with higher requirements for things such as streaming and online gaming. 3-6 People	Ideal for customers doing data-hungry things such as downloading movies and music, playing video games online, or streaming live video and TV. 6-9 People

Many factors affect speed.
You will experience the following typical download speeds during peak hours (7pm to 11pm)

9Mbps	20Mbps	44Mbps	44Mbps	88Mbps
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Other Factors that may affect speeds.

- WiFi**
In most instances, a connection over WiFi will be slower than if you were connected physically to your modem with cable, particularly if there is a wall in the way or there are multiple users on the same WiFi Network.
WiFi performance can also be impacted by interference from surrounding devices and nearby users on the same channel.
- Congestion Prioritisation**
If there is a lot of "traffic" (i.e. lots of people downloading stuff at the one time) your internet speed can be impacted.
- Equipment**
Older or outdated equipment such as Modem's can affect the speed of your connection. Other equipment such as filters, sockets internal wiring may also cause speed issues.
- Overseas Content**
Content being downloaded from overseas servers can be lower than domestic content due to congestion on international pipes.
- Type of technology**
NBN has adopted a multi technology mix which means that not every connection is the same, this will result in customers receiving different speeds depending on the type of technology they are connected to.
- * Fibre to the Premise: (FTTP)Premises that are connected directly with Fibre, customers in most cases will receive the best possible speed available.
 - * Fibre to the Node (FTTN): Fibre connected to a Node and using the existing copper network to complete the connection to a premise.
 - * Fibre to the Basement (FTTB): Fibre connected to a building's communication room then utilizing the existing technology in the building to connect a premise.
 - *Fixed Wireless (FW): Data travels from a transmission tower to a rooftop antenna which is connected to a network device connected to the premise. This is not a wired connection.
 - * Hybrid Fibre Coaxial (HFC): Fibre connected to a Node and using the existing Pay TV or cable network to complete the connection to the premise.

Get more out of your connection – Visit the NBN website for more information
<https://www.nbnco.com.au/learn/optimisation>